



Wayne County Children Services Board 2019 ANNUAL REPORT

MISSION STATEMENT

Wayne County Children Services, in partnership with the community, exists to protect abused and neglected children and to strengthen, preserve, and empower families.

Dear Wayne County Community Partners,

Thank you for your continued support of our agency. We are humbled by your dedication to walk alongside us in serving children and families of Wayne County with your time, talents, and treasures. Our agency's mission is accomplished through many personal and professional partnerships. We are indebted to all of our partners for the continued progress of services to protect abused and neglected children in Wayne County.

In 2019, our agency completed 1,010 investigations of child abuse and neglect, while ensuring safety, permanency, and well-being for children in Wayne County. Neglect and physical abuse remain as the top two presenting problems in our Intake investigations. Addiction and domestic violence are primary factors of neglect and physical abuse, which causes trauma to children. The drug type reported with the highest use on our cases was methamphetamine.

You will see below additional information and updates on focus areas of our work. We strive to continually look for improved practices in serving families. We are dedicated to achieving a community where all children and families can grow and thrive to their fullest potential.

Deanna Nichols-Stika
Executive Director

Protecting Children and Strengthening Families Since 1882

2019 Wayne County Commissioners

Ron Amstutz
Becky Foster
Sue Smail

Wayne County Children Services Board of Directors

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Rev. Tricia Petraven
Daniel Plumly
Fran Samson
Kevin Trent

SERVICES FOR FAMILIES IMPACTED BY ADDICTION

By Gloria Questel, Social Services Director

Reflecting on our activities in 2019, we must certainly acknowledge the number of our families affected by drug addiction. In 2019 we have seen our Family Dependency Treatment Court (FDTC) expand in numbers as well as success stories. In addition to FDTC, our agency has elected to participate in the most recent roll out of the START (Sobriety, Treatment and Reducing Trauma) Program through the state of Ohio. Through the START program we are able to offer drug treatment, including detoxification, quickly. We also work intensely with these families to ensure we are doing everything possible to help them with their sobriety and potential reunification with their children. We recognize the trauma that children and families endure and we are developing great partnerships in our community to support recovery for these individuals. This program is research based and comes with a wealth of experienced individuals to guide us along the way.

WCCSB PARTNERS WITH STATE WITH COACH OHIO

By John Dillon, Clinical Services Director

In April 2018, Wayne County Children Services and nine other counties in Ohio began meeting with The Quality Improvement Center for Workforce Development (QIC-WD) to understand and intervene on the issue of caseworker turnover. The QIC-WD is dedicated to generating new knowledge about effective strategies to improve child welfare workforce outcomes. Ohio is one of eight participants in this national project. Ohio's work eventually morphed into what is now known as Coach Ohio. Coach Ohio is an approach where supervisors utilize a model of supportive supervision that emphasizes helping casework staff prevent and mitigate the effects of burnout, secondary trauma, employee disengagement, and disengagement from families and children served. The casework staff gain enhanced skills of reflection, emotional regulation, coping, social support, and client engagement. The goal is for our staff to feel less stressed and traumatized and develop a high-quality relationship with their supervisor. The theorized outcomes of this study will lead to better job satisfaction and staff retention. Through evaluation strategies, we will better understand whether Coach Ohio leads to a number of outcomes, including but not limited to: decreased symptoms of secondary traumatic stress in staff; increased staff retention; and increased staff engagement resulting in better child and family outcomes in safety, permanency, and well-being.

2019 REPORT OF SERVICES



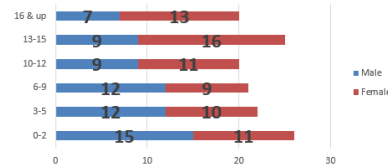
SAFETY

- 2686 Calls Received by the Agency
- 1010 Child Abuse & Neglect Investigations
 - ⇒ 433 Traditional Investigations
 - ⇒ 577 Alternative Response Investigations
- 84 Average Number of Intake Investigations Screened In per Month
- 148 Average Number of Ongoing Cases per Month
- 227 Children Served with Protective Services on 12/31/19
- 142 Families Served with Protective Services on 12/31/19

PERMANENCY

- 17 Adoptions Finalized
- 20 Children Placed in Adoptive Homes
- 32 Children within 21 families were provided Protective Day Care costing \$57,191.
- 49 Total Number of Licensed Foster Homes on 12/31/19
- 162 Inquiries Received from Families for Foster Care and/or Adoption

AGE BREAKDOWN FOR 134 CHILDREN IN FOSTER CARE ON 12/31/2019



WELL-BEING

Independent Living Programming

- 42 Children Received Programming
- \$19,612 Federal Chafee Dollars Utilized

Volunteer Mentoring Support

- 578 Hours of Support provided to Children from volunteer mentors and tutors
- 23 Mentor Matches with Children

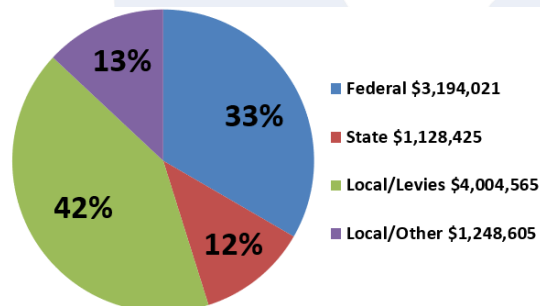
Christmas "Make A Wish" Program

- 320 Children Served
- 54 Children Served via "Shop With A Hero"
- 41 Corporate/Service Club Sponsors
- 93 Individual Sponsors
- \$7,057 Cash Donations

2019 FINANCIAL REPORT

Salaries (including payroll expenses)	\$2,957,598
Foster Home Expenses (medical, clothing, daycare)	\$411,445
Therapeutic Foster Homes	\$896,189
Residential Care	\$2,454,458
Other Expenses (travel, supplies, equipment)	\$2,226,565
	\$8,946,255
Less State & Federal Funds Spent	\$4,322,446
Total Charged to Wayne County	\$4,623,809

2019 AGENCY REVENUE



2019 AGENCY EXPENDITURES

