Wayne County Children Services Board

2013 ANNUAL REPORT

Protecting Children and Strengthening Families Since 1882
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<td>15</td>
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<tr>
<td>19</td>
<td>Table of Organization on 12/31/13</td>
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Honorable Wayne County Commissioners
Jim Carmichael, Ann Obrecht, Scott Wiggam

Honorable Judge Latecia Wiles
Juvenile and Probate Division of Common Pleas

Honorable Cynthia C. Dungey, Director
Ohio Department of Job and Family Services

Honorable Citizens of Wayne County

We are pleased to provide you, in compliance with Ohio law, our annual report for 2013.

Sincerely,

[Signature]
Deanna Nichols-Stika
Executive Director
Wayne County Children Services Board

Board Approved: 03/18/14
Dear Community Members:

It is with great humility that I share my first Director’s Message with the members of Wayne County. Last year proved to be a year of transition for the agency. On January 1, 2014, I began my duties as the new Executive Director for Wayne County Children Services, the thirteenth in our agency’s history. I had the pleasure to serve as the Interim Executive Director from July 22, 2013 until my current appointment. To walk through the doors of our agency every day is a humbling experience. In my opinion, there is no other better place to work where the rewards are indescribable. Wayne County Children Services continues to be dedicated to protecting children and strengthening families in our community.

I would like to thank our County Commissioners, Board of Directors, Advisory Board Members, and Professional Staff for their leadership, wisdom, guidance, and support of the work our agency does.

Our agency’s mission is not done in isolation; we are also indebted to our Foster Parents, Kinship Care Providers, and Volunteers who support us in providing for the needs of our children. These partners are invaluable to our agency. Our partnerships have continued to progress for the benefit of children in our county.

Within this report, you will see the impacts of society on our children and our response to their needs. As we review the year, we make plans for 2014 to aggressively meet the needs of children at risk for abuse. This year will mark the implementation of Differential Response within our agency in Wayne County. Differential Response is a new approach by Ohio’s county child welfare agencies to help families access services, support, and other assistance that will resolve their concerns. The program is designed to ensure child safety and well-being by addressing the family’s concerns as early as possible. With Differential Response, children are safer sooner and families are strengthened. It is our desire that our community will see the benefits of Differential Response as other communities have across the nation. Truly, this new practice allows our staff to assist families in addressing the foundational issues that are having a negative impact on their children and family.

Families come in all shapes and sizes. Our positive response to their needs and engagement with families is critical. The dynamics children face on a daily basis requires community support to meet their needs. Our agency thanks Wayne County for your previous and continued support of our mission and the work we do. If you would like to learn more on how become a partner with us, mentor a child, or volunteer, please contact us or visit our website for additional information. It is humbling to serve the most precious of our community’s resources…..our children.

Sincerely,

Deanna Nichols-Stika
Executive Director
Children Services Mission Statement

In partnership with the community, Children Services of Wayne County protects children at risk of abuse or neglect and strengthens, preserves and empowers families. Through evaluation of that risk, we identify and coordinate community services. We work in collaboration with others to provide these children with safe, nurturing and permanent families, whether their own or another. We seek to enhance community awareness by educating the public.

2013 Wayne County Children Services Board

Pamela J. Domer, Chairperson
Alicia Wallace, Vice-Chairperson
  Diane Jarrett
  James R. Jones
  Dr. Shellie Russell
  Gene Spittle
  Nan Whitsel

2013 Wayne County Children Services Advisory Board

Marlene Barkheimer  Tod Carmony  Dr. Amy Jolliff
Paula Marbury      Donald Noble II  Daniel Plumly
Pat Simpson         Kevin Trent    Jim Whittlesey
Child Abuse and Neglect – Investigation and Emergency Services
The investigation phase of every allegation of child abuse or neglect is the most critical. It is a fact-finding process which often determines whether child abuse or neglect actually occurred or if other problems exist. The investigation can begin almost as soon as a complaint is received if it is of a life threatening nature and may take from two weeks to 45 days to complete. Intake investigators may work closely with area law enforcement officials if a crime is committed as each completes their own separate reports. When children's lives are endangered through abuse or neglect, they are occasionally removed from their parents' care for their own safety. This is done through the powers of a law enforcement officer or by a court order. Children Services caseworkers have no authority of their own to take custody of children. If possible, attempts will be made to have the child placed with safe family members. If this cannot be arranged, the child is usually placed into a family foster home.

In 2013, caseworkers investigated a total of 1,059 complaints of alleged child abuse, neglect or dependency. Reports can consist of more than one type, so the table below shows more report types than there are total complaints for the year. The breakdown is as follows:

<table>
<thead>
<tr>
<th>TYPE</th>
<th>NUMBER</th>
</tr>
</thead>
<tbody>
<tr>
<td>Physical Abuse</td>
<td>373</td>
</tr>
<tr>
<td>Neglect</td>
<td>450</td>
</tr>
<tr>
<td>Emotional Maltreatment</td>
<td>113</td>
</tr>
<tr>
<td>Medical Neglect</td>
<td>24</td>
</tr>
<tr>
<td>Dependent Child</td>
<td>69</td>
</tr>
<tr>
<td>Sex Abuse</td>
<td>155</td>
</tr>
<tr>
<td>Preventative Services</td>
<td>24</td>
</tr>
<tr>
<td>Home Evaluation</td>
<td>7</td>
</tr>
<tr>
<td>Required Non-Lead Interview</td>
<td>27</td>
</tr>
<tr>
<td>ICPC/ICAMA</td>
<td>6</td>
</tr>
<tr>
<td>Post Natal Placement Request</td>
<td>1</td>
</tr>
<tr>
<td>Emancipated Youth</td>
<td>5</td>
</tr>
<tr>
<td>Unruly Delinquent</td>
<td>1</td>
</tr>
<tr>
<td>Adoption Subsidy Only</td>
<td>1</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>1,256</strong></td>
</tr>
</tbody>
</table>

These referrals vary from mild forms of neglect and abuse to cases of serious injury or even death. Some of the involved children were placed outside of the home temporarily, others permanently. Criminal charges were filed by the County Prosecutor in a few cases, particularly those involving serious physical or sexual abuse. Caseworkers are often subpoenaed to testify in these proceedings.

Children Services responds to emergency child abuse and neglect reports 24 hours a day, 365 days a year. Supervisory and casework personnel rotate being on-call and are able to respond to emergencies whenever they happen. Referrals made after hours are answered first by the Justice Center.
Children Services staff continues to take seriously the role of informing the public on the seriousness of child abuse and neglect. For further information on speaking engagements or to request a speaker call Children Services at (330) 345-5340 during business hours, Monday through Friday.

Many professionals are required by law (ORC 2151.421) to report suspected child abuse and neglect. The chart below shows referrals made by professionals mandated to report as compared to others not mandated to report. Whenever possible Children Services attempts to have the reporter identify themselves and to have the person who witnessed the incident make the report. We are extremely sensitive to the possibility that our agency can be misused as a means of harassment in custody and divorce proceedings. We prefer not to get involved in these types of situations, but must accept the report if there are specific allegations of child abuse or neglect. Ohio law does allow a civil action to be filed in court against persons who failed to make a child abuse report in "good faith." Ohio law does require that all reports of child abuse and neglect and their investigation by Children Services be confidential. These are not public records. ORC 2151.421(H)(1)

Children Services makes available a Complaint Review Procedure which affords a person with a complaint or grievance a step by step procedure to have their concern reviewed. Our goal is to treat all persons with respect and to clearly explain the role of Children Services as required by Ohio law.

**Sources of Reports Actually Investigated**

**Please note that the way this information is collected changed for 2013. The 2012 information shown below was updated to reflect the new way data is collected.**

<table>
<thead>
<tr>
<th>Professionals Mandated to Report</th>
<th>2012 Reports</th>
<th>2013 Reports</th>
<th>2013% of Total</th>
<th>+/- from Last Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Social Worker/PCSA Employee</td>
<td>128</td>
<td>161</td>
<td>11.7%</td>
<td>+33</td>
</tr>
<tr>
<td>Other Social Service Personnel</td>
<td>44</td>
<td>68</td>
<td>4.0%</td>
<td>+24</td>
</tr>
<tr>
<td>Law Enforcement</td>
<td>124</td>
<td>121</td>
<td>11.4%</td>
<td>-3</td>
</tr>
<tr>
<td>Court Personnel</td>
<td>16</td>
<td>23</td>
<td>1.5%</td>
<td>+7</td>
</tr>
<tr>
<td>Mental Health Professional</td>
<td>73</td>
<td>57</td>
<td>6.7%</td>
<td>-16</td>
</tr>
<tr>
<td>Physician</td>
<td>4</td>
<td>9</td>
<td>0.4%</td>
<td>+5</td>
</tr>
<tr>
<td>Nurse</td>
<td>46</td>
<td>31</td>
<td>4.2%</td>
<td>-15</td>
</tr>
<tr>
<td>Other Medical Personnel</td>
<td>13</td>
<td>6</td>
<td>1.2%</td>
<td>-7</td>
</tr>
<tr>
<td>Teacher</td>
<td>31</td>
<td>22</td>
<td>2.8%</td>
<td>-9</td>
</tr>
<tr>
<td>Principal</td>
<td>18</td>
<td>24</td>
<td>1.6%</td>
<td>+6</td>
</tr>
<tr>
<td>Other School/Nursery Personnel</td>
<td>82</td>
<td>73</td>
<td>7.5%</td>
<td>-9</td>
</tr>
<tr>
<td>Clergy</td>
<td>0</td>
<td>3</td>
<td>0%</td>
<td>+3</td>
</tr>
<tr>
<td>Day Care Provider/Employee</td>
<td>11</td>
<td>11</td>
<td>1.0%</td>
<td>0</td>
</tr>
<tr>
<td>Foster Parent/Residential Staff</td>
<td>7</td>
<td>5</td>
<td>.5%</td>
<td>-2</td>
</tr>
</tbody>
</table>
### Non-Mandated to Report

<table>
<thead>
<tr>
<th></th>
<th>2012 Reports</th>
<th>2013 Reports</th>
<th>2013 % of Total</th>
<th>+/- from Last Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Victim</td>
<td>10</td>
<td>11</td>
<td>0.9%</td>
<td>+1</td>
</tr>
<tr>
<td>Friend/Neighbor</td>
<td>84</td>
<td>81</td>
<td>7.7%</td>
<td>-3</td>
</tr>
<tr>
<td>Parent</td>
<td>144</td>
<td>105</td>
<td>13.2%</td>
<td>-39</td>
</tr>
<tr>
<td>Other Family Member</td>
<td>106</td>
<td>115</td>
<td>9.7%</td>
<td>+9</td>
</tr>
<tr>
<td>Anonymous</td>
<td>104</td>
<td>103</td>
<td>9.5%</td>
<td>-1</td>
</tr>
<tr>
<td>Other</td>
<td>47</td>
<td>51</td>
<td>4.3%</td>
<td>+4</td>
</tr>
</tbody>
</table>

Note: There can be more referral sources than there are total reports. More than one reporter could call in with the same report.

### Reporting Areas

Children Services is the only social service agency in Wayne County which has the legal responsibility to investigate reports of child abuse and neglect. The following is a breakdown of school districts financially responsible for the education costs of children who are in the custody of Wayne County Children Services. The breakdown by school districts assists the agency in strategic planning decisions including recruiting more foster parents within a specific school district.

**The way in which this data is collected changed in 2013. The following numbers reflect children in the agency's custody, not all alleged reports of child abuse or neglect.**

<table>
<thead>
<tr>
<th>District</th>
<th>2012</th>
<th>2013</th>
<th>+/- from last year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chippewa Local</td>
<td>8</td>
<td>8</td>
<td>0</td>
</tr>
<tr>
<td>Cloverleaf Local</td>
<td>0</td>
<td>1</td>
<td>+1</td>
</tr>
<tr>
<td>Dalton Local</td>
<td>2</td>
<td>1</td>
<td>-1</td>
</tr>
<tr>
<td>Green Local</td>
<td>10</td>
<td>4</td>
<td>-6</td>
</tr>
<tr>
<td>Northwestern Local</td>
<td>12</td>
<td>9</td>
<td>-3</td>
</tr>
<tr>
<td>Norwayne Local</td>
<td>2</td>
<td>3</td>
<td>+1</td>
</tr>
<tr>
<td>Orrville City</td>
<td>18</td>
<td>32</td>
<td>+14</td>
</tr>
<tr>
<td>Rittman</td>
<td>25</td>
<td>17</td>
<td>-8</td>
</tr>
<tr>
<td>Southeast Local</td>
<td>11</td>
<td>4</td>
<td>-7</td>
</tr>
<tr>
<td>Triway Local</td>
<td>9</td>
<td>4</td>
<td>-5</td>
</tr>
<tr>
<td>West Holmes Local</td>
<td>1</td>
<td>0</td>
<td>-1</td>
</tr>
<tr>
<td>Wooster City</td>
<td>89</td>
<td>74</td>
<td>-15</td>
</tr>
</tbody>
</table>
The breakdown of all requests for services is as follows:

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Child abuse and neglect complaints</td>
<td>1,059</td>
</tr>
<tr>
<td>Information &amp; Referral</td>
<td>596</td>
</tr>
<tr>
<td>Foster/Adoptive Inquiries</td>
<td>111</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>1,766 (147.2 per month)</strong></td>
</tr>
</tbody>
</table>

**Protective Services**

It is the goal of Wayne County Children Services to protect children in the least intrusive way to families. Although many people associate Children Services with the placement of abused and neglected children, over 50% of the families who are involved with Children Services keep their children at home. In 2013, an average of 389 children were served by casework staff each month. These services are often short-term and are designed to quickly educate and improve parental functioning, and to thus avoid the trauma of unnecessary placement.

Each family that is involved with Wayne County Children Services is assigned a caseworker and a case plan is written with and given to the family. The case plan prescribes what services are needed to improve parent functioning so as to reduce the risk of further abuse or neglect to the children. As time permits, caseworkers counsel families on such things as child development, nutrition, hygiene, basic parenting skills and appropriate expectations for children.

Services for children and families may include, but are not limited to the following: individual, group, or family counseling and therapeutic services; diagnostic services to assess chemical dependency, psychological or psychiatric disorders; medical and/or neurological evaluations to identify conditions requiring professional services; dental and optical services; protective daycare; case management; and family education programs. Most of these services are arranged and purchased from other social service agencies and individuals. The agency also had contracts to provide home health and homemaker services to families.

Part-time Case Aides employed by Children Services drove a total of 102,559.76 miles in 2013. The job of a Case Aide includes supervising visits and assisting caseworkers with transportation of parents and children to appointments and for visitation.

There are five types of cases that Protective Services Caseworkers can have on their caseloads: Protective Services, Protective Supervision, Temporary Custody, Planned Permanent Living Arrangement, and Permanent Custody.

Protective Services cases are families willing to work with Children Services voluntarily and no court orders are necessary.

An order of Protective Supervision permits a child to remain in his or her own home in the custody of their parent, guardian, or custodian, subject to whatever conditions or limitations are ordered by the court. An order of Protective Supervision enables some children who might otherwise have required removal to remain in their homes, and also
enables other children who already have been removed to return home much sooner.

An order of temporary custody to Wayne County Children Services, which may be terminated at anytime at the discretion of the court, vests in the agency as custodian the following rights: The right to have physical care and control of the child and to determine where and with whom he shall live, and the right and duty to protect, train, and discipline him and to provide him with food, shelter, education, and medical care. All rights and responsibilities of temporary commitment are subject to any residual parental rights, privileges and responsibilities.

An order of planned permanent living arrangement (PPLA) to Wayne County Children Services vests in the agency as custodian the same legal rights and duties, subject to the same residual, parental rights, privileges and responsibilities, as an order for legal custody. The court may place a child in a planned permanent living arrangement only if it finds, by clear and convincing evidence, that placement in planned permanent living arrangement is in the child's best interest and that one of the following exist:

→ The child has physical, mental, or psychological problems or needs which render him unable to function in a family-like setting, and must remain in residential or institutional care.

→ The parents of the child have significant physical, mental, or psychological problems which render them unable to care for the child, and adoption is not in the best interest of the child and the child retains a significant and positive relationship with a parent or relative.

→ A child sixteen years of age or older who has been counseled on the permanent placement options available to him is unwilling to accept or unable to adapt to a permanent placement, and is in an agency program preparing him for independent living.

An order of permanent custody to Wayne County Children Services vests in the agency all parental rights, duties, and obligations, and divests the parents of any and all parental rights, privileges, and obligations, including but not necessarily limited to the privilege of reasonable visitation, consent to adoption, the privilege to determine the child's religious affiliation, and the responsibility for support.

**Parent Education Classes**
The agency contributed 100% of the total costs for Parenting Classes.

Steps to Better Parenting “The Early Years” is designed for parents with children ages birth to 4 years old. WCCSB offered one ten week parent education class in 2013. The class was held in Wooster. A total of 20 adults enrolled in the classes. A total of 9 adults (by attending at least two classes) and 14 children were served by this class. Eight adults attended eight or more of the ten classes (40%).

Steps to Better Parenting “The Middle Years” is designed for parents with children ages
5-12 years old. WCCSB offered one ten week parent education class in 2013. The class was held in Wooster. A total of 12 adults enrolled in the classes. A total of 9 adults (by attending at least 2 classes) and 16 children were served by this class. Nine adults attended eight or more of the ten classes (75%).

A combination class was also held. A total of 17 adults enrolled in this class. A total of 10 adults (by attending at least two classes) and 15 children were served by this class. Seven adults attended eight or more of the ten classes (41%).

**Daycare Provider Training**

Our agency provided training in the recognition of, reporting, and prevention of child abuse and neglect to employees of daycare centers and in-home type B daycare providers associated with the County Department of Job and Family Services. Eight sessions were held during 2013, with 76 providers receiving the training and certification needed.

**Protective Daycare**

Protective Day Care is arranged cooperatively with the assistance of the Wayne County Department of Job and Family Services and private day care providers and centers. Children Services arranges this service for children in high risk families. While the children are in day care, the parents attend counseling, support groups, parent education class, and work.

<table>
<thead>
<tr>
<th>Average Number of Children Each Month</th>
<th>16.3</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cost paid by Department of Job &amp; Family Services annually</td>
<td>$66,779.71</td>
</tr>
<tr>
<td>Total Hours</td>
<td>7,733.09</td>
</tr>
<tr>
<td>Cost Per Hour</td>
<td>$8.64</td>
</tr>
</tbody>
</table>

**Family Foster Care**

The backbone of any Children Services placement program is family foster care. To best meet the needs of abused and neglected children, Children Services recruits and recommends for licensure adults who provide a safe, nurturing home. Foster parents today don't just "love" a child back to sound physical and mental health. They are part of a team, which includes at least a Placement Specialist, Caseworker, and a Supervisor. Together with the child's family they formulate a case plan which generally includes some responsibilities for each team member.

Foster parents are a vital source of day to day information on the child's behavior and adjustment. There is always a need for more foster families and the agency is always recruiting to meet the needs of children who need a safe, nurturing home.

Four areas were identified for particular emphasis in 2013: recruitment of foster homes in the Wooster City School District, foster homes for children ages birth to 18, minority
foster homes, and adoption of children in the agency's permanent custody.

In 2014, we will continue to focus on these four key areas as well as the recruitment of foster homes throughout the county for children birth to 18 and large sibling groups. If you are interested in becoming a foster parent, please contact the agency during business hours, Monday through Friday, at (330)345-5340.

In 2013, out of 249 children who spent at least one day in WCCSB custody, 149 children were served in Wayne County family foster care homes. This compares to 239 in 2012. Children Services only places children in foster care who need protection and/or are dependent while their parents obtain help. Next to the parents' own home or a relative, a family foster home is the next best and least restrictive placement for children.

Further 2013 statistics are listed below showing the age/sex composition.

<table>
<thead>
<tr>
<th></th>
<th>0-6 years</th>
<th>7-12 years</th>
<th>13-19 years</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Male</td>
<td>44</td>
<td>23</td>
<td>4</td>
<td>71</td>
</tr>
<tr>
<td>Female</td>
<td>42</td>
<td>18</td>
<td>18</td>
<td>78</td>
</tr>
<tr>
<td>Total</td>
<td>86</td>
<td>41</td>
<td>22</td>
<td>149</td>
</tr>
</tbody>
</table>

As of December 31, 2013, the agency had permanent custody of 42 children. Homes have been identified for 27 of the children, and five children had signed placement papers documenting their intent to adopt.

**Percentage of Children in Foster Care by Age**

<table>
<thead>
<tr>
<th>Age</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-6 years</td>
<td>46.6%</td>
<td>47.0%</td>
<td>54.7%</td>
<td>57.7%</td>
</tr>
<tr>
<td>7-12 years</td>
<td>22.9%</td>
<td>23.5%</td>
<td>29.3%</td>
<td>27.5%</td>
</tr>
<tr>
<td>12-18 years</td>
<td>30.5%</td>
<td>29.5%</td>
<td>16.0%</td>
<td>14.8%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
</tr>
</tbody>
</table>

**Foster Parent Orientation/Training**

Since 1996, Wayne County Children Services has combined the foster and adoptive family application process. Beginning in 1997, we also combined our recruitment and pre-service education requirements as well. Between January 1 and December 31, 2013, the agency received 111 inquiries about the foster care/adoption program.

Pre-service orientation sessions, which are open to the Northeast Region, were held three times in 2013 and 66 individuals completed the required 36 hour program required
by the state. Wayne County also provides an additional three hours of county specific training. Twelve home studies were completed during the year for placement resources including four interstate relative placement requests were received. From these classes and previous classes, eight families were issued foster/adoptive licenses. Sixteen additional families were recertified. Nine families withdrew or transferred from the foster care program in 2013.

On December 31, 2013, 35 of our 49 foster families were caring for 77 foster children in their homes.

Purchased Residential Care
Frequently, youth are referred to Children Services and their medical, mental and emotional needs and/or behavior necessitates a more structured institutional placement. In 2013, 163 youth were placed in 15 different placement agencies and Kinship homes, with the various types of facilities and placements noted below:

<table>
<thead>
<tr>
<th>Placement</th>
<th>Male</th>
<th>Female</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential</td>
<td>9</td>
<td>5</td>
<td>14</td>
</tr>
<tr>
<td>Therapeutic Foster Care</td>
<td>29</td>
<td>18</td>
<td>47</td>
</tr>
<tr>
<td>Other (hospital, group home)</td>
<td>3</td>
<td>4</td>
<td>7</td>
</tr>
<tr>
<td>Kinship Care</td>
<td>44</td>
<td>51</td>
<td>95</td>
</tr>
</tbody>
</table>

*Some children were served in more than one level of care in 2013.
**Fourteen children were served in Kinship homes who were licensed.

The cost of caring for these children can be staggering. Residential facilities can range from $150.00 per day to $451.00 per day. The placement costs of many of these youth are shared either with the Mental Health and Recovery Board and/or the Wayne County Juvenile Court. Children Services attempts to purchase the best service for the least cost and still meet the child’s needs.

Adoption
At this time, Wayne County Children Services only takes applications from adults willing to adopt special needs children. The agency placed 25 children into adoptive homes in 2013. All of these children were from Wayne County.

Twenty of our children in adoptive placement had their adoption finalized by the Probate Court in 2013. All of the children with finalized adoptions in 2013 were from Wayne County.

The age range for children adopted in 2013 was one year to thirteen years of age.
Many of the children have physical or emotional handicaps or are sibling groups. There are always more people waiting to adopt healthy young children than there are children available for adoption. Wayne County Children Services and Ohio's other public adoption agencies primarily place older special needs children for adoption.

**Subsidized Adoptions**
Subsidized adoptions are available when the agency has extremely difficult children with special needs available for adoption. These children are generally emotionally, physically or mentally handicapped, sibling groups or have experienced multiple placements. They usually come into the agency’s custody initially due to child abuse or neglect. The State and Federal government supply some funds to encourage agencies to find permanent homes for these "high risk" children.

In 2013, there were 158 subsidies (State Maintenance and Federal Title IV-E Adoption Assistance) involving 158 children. There were 34 State Maintenance Subsidies, and 124 Federal Title IV-E Adoption Assistance Subsidies. Fourteen children received COBRA adoption assistance.

**Expectant Parent Services**
The agency offers comprehensive services to expectant parents, including counseling, pre-natal information and adoption services. This is a state mandated service. There were no referrals received in 2013.

**Title IV-E**
The Title IV-E program is a Federal/State program to provide grants for children in custody. There are strict guidelines concerning family income prior to the child's removal that governs the approval of these grants. In 2013, 89 new cases were approved of which 22 were approved for children at Multi-County. As of December 31, 2013, there were 114 children receiving Title IV-E FCM benefits (program eligible and reimbursable) who were in the following placements:

- 57 - Own licensed foster homes
- 22 - Therapeutic foster homes
- 11 - Residential facilities
- 24 - Approved relative placements
- 114

**Psychological and Counseling**
Psychological assessments and counseling costs for 2013 totaled $79,228.00. This amount represents a net cost to Children Services, after all Medicaid and private insurance sources have been fully utilized.

**Volunteer Services**
During 2013, the agency had 86 active volunteers. Many more one time volunteers gave of their time by helping with the Closet of Hope, Christmas 'Make A Wish,' and the Tot/Tag Station at the Wayne County Fair. Because of the generosity of community
sponsors, the Christmas 'Make A Wish' program provided 313 children with gifts in 2013.

Five activities, such as holiday parties, graduation recognition and bowling, were provided by volunteers for the children we served. The 22 Mentor volunteers provided one-on-one companionship to children ages 4 to 19, and provided 268.25 hours of time to youth. Other volunteers served as Special Project volunteers and Tutors. In all, volunteers gave 1,510.75 hours in 2013.

### Individuals Receiving Services from Wayne County Children Services in 2013

<table>
<thead>
<tr>
<th>Category</th>
<th>Number Receiving Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Child Abuse &amp; Neglect Investigations</td>
<td>1,059</td>
</tr>
<tr>
<td>Protective Services Ongoing -- Children</td>
<td>616</td>
</tr>
<tr>
<td>Protective Services Ongoing -- Families</td>
<td>297</td>
</tr>
<tr>
<td>Parent Education Classes</td>
<td>28 adults</td>
</tr>
<tr>
<td></td>
<td>45 children</td>
</tr>
<tr>
<td>Subsidized Adoptions</td>
<td>158</td>
</tr>
<tr>
<td>Children Placed for Adoption</td>
<td>25</td>
</tr>
<tr>
<td>Family Foster Care</td>
<td>149</td>
</tr>
<tr>
<td>Psychological Assessments</td>
<td>110</td>
</tr>
<tr>
<td>Healthchecks</td>
<td>123</td>
</tr>
<tr>
<td>Information and Referral</td>
<td>596</td>
</tr>
<tr>
<td>Foster/Adoptive Inquires</td>
<td>111</td>
</tr>
<tr>
<td>Adoption/Foster Parent Orientation</td>
<td>66</td>
</tr>
<tr>
<td>Daycare Provider Training</td>
<td>76</td>
</tr>
</tbody>
</table>
WAYNE COUNTY CHILDREN SERVICES 2013 FINANCIAL REPORT

Salaries (including payroll expenses) $3,391,650
Medical 888
Clothing 6,404
Foster Homes, Institutions & Day Care 2,617,678
Other Expenses (travel, supplies & equipment) 1,183,001
TOTAL: $7,199,621

Less State & Federal Funds Spent $2,642,501
Total Charge to Wayne County $4,557,120

2013 Revenue - $7,047,651

2013 Expenses - $7,199,621
Wayne County Family & Children First Council

The mission of the Wayne County Family & Children First Council was developed in 1990 and remains: "To promote coordination and collaboration among local government, not for profit organizations, businesses and parents for the benefit of Wayne County's Children."

The Council promotes healthy children, healthy families and thriving communities. They ensure shared responsibility, shared resources, and shared results by enhancing alignment, access and accountability. The partners of this collaborative are: ABLE/ Families Learning Together, Adaptive Sports of Ohio, Akron Children's Hospital, Aultman Orrville Community Hospital, Dalton Local Schools, Catholic Charities, Chippewa Local Schools, Christian Children's Home of Ohio, Cleveland Clinic/Wooster, City of Wooster, Cleveland Clinic, Community Action/Head Start of Wayne/Medina, Department of Youth Services, Green Local Schools, Help Me Grow, Mental Health & Recovery Board, Norwayne Local Schools, Northwestern Local Schools, Ohio State University Extension, Ohio State /ATI Upward Bound program, Orrville Area United Way, Orrville City Schools, Parent Representatives (4), Rittman Exempted Schools, Southeast Local Schools, STEPS at Liberty Center/Every Woman's House, The Counseling Center, Tri-County Educational Service Center, Triway Local Schools, United Way of Wayne & Holmes Counties, The Village Network, Wayne County Board of DD, Wayne County Children Services Board, Wayne County Commissioners, Wayne County Health Department, Wayne County Job & Family Services, Wayne County Juvenile Court, Wayne County Prosecutor's Office, Wayne Child Advocacy Center, Wayne County Public Library, Wooster Community Hospital, Wooster City Schools, Wooster Salvation Army, YMCA of Wooster, and Anazao (previously Your Human Resource Center).

As a collaborative, the Wayne County Family & Children First Council oversees and supports the following projects and programs:

- **Asset Development** – A research based approach to positive youth development.
- **Growing Together** – A series of child development newsletters available at [www.waynefcfc.org](http://www.waynefcfc.org) to parents of infants, toddlers and pre-school children to age six.
- **Help Me Grow** – Comprehensive home visiting program for pregnant women, infants and children to age three.
- **Parent AS Teachers Home Visiting Program** made possible by the Ohio Children's Trust Fund. – See [www.waynefcfc.org](http://www.waynefcfc.org)
- **Child & Family Health Services** – Project which offers community outreach to improve health outcomes for women, infants and children with a focus on reducing childhood obesity/ Nutrition and Fitness, the importance of early prenatal care and the prevention of Infant Morality and the creation of a Community Health Assessment: "And How are the Children, 2012?" Please see [www.waynefcfc.org](http://www.waynefcfc.org)
- **School Community Partnership** – Partnership between all Wayne County School districts and the Wayne County Family & Children First Council to improve academic outcomes and address social emotional development of students.
- Transitions Plus – Student assistance and workforce development program for at risk students. This project includes ten school districts and the Wayne County Schools Career Center.
- 21st Century Community Learning Centers – Before and after school programs and Community Resource Centers.
- Wayne FCFC Facebook Page – Offers parenting tips, community announcements and links to partner agencies and partners.
- Strong Families/Safe Communities Project: Wraparound Facilitation. Serving young people who have co-occurring mental health diagnosis and developmental disabilities. New in 2013, this program is made possible by the Ohio Department of Mental Health and Addiction Services and the Ohio Department of Developmental Disabilities and serves Wayne and Holmes Counties. It is a collaboration between the Holmes and Wayne Boards of Developmental Disabilities, the Wayne-Holmes Mental Health and Recovery Board, Catholic Charities of Wayne County, Wayne/Holmes NAMI and Wayne and Holmes FCFC.
- Behavioral Health/Juvenile Justice Project. Multi-Systemic Therapy available in Holmes and Wayne County Juvenile Courts. New in 2013, this program is a collaborative between the Wayne-Holmes Mental Health and Recovery Board, the Holmes County Juvenile Court, the Wayne County Juvenile Court, the Crisis Intervention and Recovery Center and Wayne and Holmes FCFC.

Other Family and Children First Council Initiatives include:
- **Diversion Team** – FCFC coordinates the Diversion Team: Multi-System Children Oversight Committee; comprised of Mental Health and Recovery Board, Juvenile Court, Board of Developmental Disabilities, Children Services, Tri-Co ESC, and Wooster City Schools. This Team oversees referral to Service Coordination and the Family Support Aide. It oversees joint planning and funding for children requiring out of home placement (who are not in the Juvenile Court Multi-County Attention System or CSB foster care). Oversees community based programming and the funding of community based supports to maintain children in their homes. Acts as the Transition Team to draw down funds when available, re: Home Choice dollars, TANF, and pooled local contributions. Since 2007, and the introduction of Service Coordination out of home placements have been reduced, however, from the end of 2011 to 2013 out of home placements have increased, as have the costs associated with placements. Work continues to address familial mental health issues and drug and alcohol’s impact on the family. Diversion Teams goal is to: reduce the need for out of home disruptions, by offering local supports and services to families, locate less restrictive placements when required, and keep placements shorter, all of which better serve families and children.
- **Service Coordination** – Begun in March of 2006, Service Coordination has continued to grow and expand to serve more children. Typically 50-60 children and their families are served. The Diversion Team, under the direction of the Wayne County Family and Children First Council, oversees the Service Coordination Facilitator whose charge it is to coordinate the organization of team meetings for the families of children who require the support of multiple systems and agencies. Family Plans are created based on
the strengths of the child and family. Referral forms available at www.waynefcf.org.

- In conjunction with Service Coordination, the Family Support Aide serves children and families in their homes. This is a way to keep children who have multiple challenges, in school and in their homes. In 2013 FSA provided 824 direct hours of service to 19 children, helping to stabilize youth in school and their homes and preventing the need to obtain out of home placements. (*Common example: abused or neglected child with mental health concerns and involved in special education and/or juvenile court).

- Family Advisory Committee – A mission and focus of FCFC, this committee offers families with children with special needs a place to share their knowledge and support each other, while impacting local and state policies. Parent/family information is available via the Wayne FCFC website and the Wayne FCFC Facebook page. This committee also coordinates parent education by offering workshops on the IEP (Individual Educational Plan) process, Autism, and Dyslexia and helps parents and guardians navigate resources and agencies and offers family advocacy.

In order for the Council to see if the programs and projects it supports have an impact and desired outcomes, a Community Health Assessment was published (supported by the Ohio Department of Health and under the auspices of the Child and Family Health Service project) entitled “And How are the Children?” It is available on the FCFC web site: www.waynefcf.org.
Wayne County Children Services
Table of Organization

DECEMBER 31, 2013

Lisa Conner
Fiscal Officer

Robin K. Troyer
Clinical Director

Lisa Cygan
HR Admin. & Exec. Asst.

Gloria Questel
Social Service Administrator

Deanna Nichols-Stilt
Interim Executive Director

Kim King
Deputy Fiscal Officer

Connie Imhoff
Systems Administrator

John Dilton
Staff Devel./QA Mgr.

Christie Hisson
Social Service Supervisor

Jennifer Garman
Social Service Supervisor

Mike Smith
Social Service Supervisor

Eric Killinger
Social Service Supervisor

Amy Rice
Social Service Supervisor

Joanne Walker
Social Service Supervisor

Jackie Wynn

Dottie Miller
Account Clerk II

Jill Finner
IT Tech.

Tina Rudy
Clerical Spec. II

Lori Groff
Caseworker II/Screener

Emma Miller
Caseworker II

Martha Jackson Hill
Caseworker II

Brooke Hider
Caseworker II Part-Time

April Allen
Caseworker II

Jodi Geisz
Caseworker II

Lisa Harris
Clerical Spec. II

Courtney Mandley
Case Aide

Part-Time

Kristin Alexander
Case Aide

Part-Time

Teresa Pul
Clerical Spec. II

Part-Time

Angie Chrostowski
Case Aide

Part-Time

Rose Johnson
Case Aide

Part-Time

Don Schonel
Case Aide

Part-Time

Heather Dean
Case Aide

Part-Time

Vanessa Cancellor
Case Aide

Part-Time

Christie Pohl
Case Aide

Part-Time

Shannon Canode
Case Aide

Part-Time

Nancy Ballinger
Caseworker II

Part-Time Temp.

DeAnne Herald
Clerical Spec. II

Dawn Durkee
Caseworker II

Wendy Michael
Case Aide

Part-Time

Suzanne Greenberg
F/A Recruiter

Part-Time

Tracy Chio
Clerical Spec. II

Part-Time

VACANT
Case Aide

Part-Time

Cheryl Moore
Home/Health Aide - Part-Time

Michele Haynes
Caseworker II

Carla Jessie
Clerical Spec. II

Ryan Smith
Caseworker II

Rebecca Molohan
Caseworker II

Craig Nollett
Caseworker II

Chelsea Chupkes
Caseworker II

DeAnne Miller
Clerical Spec. II

Nicole Ballenger
Caseworker II

Gwen McDaniel
Caseworker II

Samantha Lilley
Caseworker II

Brittany Fravel
Caseworker II

Tina Pettorini
Caseworker II

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